

Breanne Johnson

Impacting customer experience by providing innovative thinking, a passion for people and creativity for a wide range of businesses and projects.

CONTACT

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Portfolio: breannejohnsonart.me

EDUCATION

Bachelor of Fine Arts Studio
Minor in Art History

*The School of the Art
Institute of Chicago*
2015-2019

KEY SKILLS

Customer Service
Problem Solving
Client Retention
Creative Direction
Collaboration
Organization
Interpersonal skills

SOFTWARE

Salesforce
Commercial Ware Direct
Google Suite
Microsoft
Adobe Design Suite

EXPERIENCE

RH Columbus

Columbus, Ohio— Client Service Specialist
November 2019- Present

Responsible for luxury customer experience within the RH interior design services as well as the rooftop restaurant. Collaborated with designers, design assistants, gallery leader, assistant leaders, hospitality team, merchants and vendors on all client service needs. Provided daily business communication to Columbus gallery leaders and design team. Assisted hundreds of high end clients with product information, orders, billing, high value transactions, home delivery coordinations, and cafe reservations. Followed up with clients post design projects and continued business efforts through education on design services, membership sales, client outreach and retention.

Pure Barre Bucktown

Chicago, Illinois—Creative Specialist and Client Services
August 2018-2019

Creative projects and marketing tasks included designing product post cards, class schedule cards, social media content, promotional posters and customized wall typography. Oversaw studio operations, provided excellent client experience, followed up with customers, sold memberships, class packs and in-studio merchandise using MindBody software.

Westerville Parks and Recreation Center

Westerville, Ohio—Art Specialist and Arts Program Assistant
May 2016-2019

Designed weekly creative activities for kids of ages 5-13 and adapted crafts to meet the needs of all children. Budgeted for supplies, collaborated with multiple other lead counselors, and scheduled to assist where needed at eight different camp locations.

826CHI & Secret Agent Supply Co.

Chicago, Illinois—After School Tutoring and Writing Intern
January 2018-May 2018

Assisted in overseeing the tutoring program and served as liaison between volunteers and students, and between parents, volunteers, and staff. Served as a resource for volunteer tutors and helped design creative writing prompts that provided tutors with ideas to help students express themselves through writing exercises. Incorporated an artistic curriculum for the tutoring program by creating activities for engagement after homework completion. Provided excellent customer service by demonstrating 826CHI's core values of creativity, diversity and inclusion while acting as a store assistant.